



Notice of Nondiscrimination

Discrimination is Against the Law

Central Vermont Home Health & Hospice (CVHHH) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2))

CVHHH does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

CVHHH:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:



- Qualified interpreters
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact CVHHH's Civil Rights Coordinator or designee.

If you believe that CVHHH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Agency's Civil Rights Coordinator via mail at 600 Granger Road, Barre, VT 05641, by calling 802-223-1878 [TDD: (800) 253-0191], via fax at (802) 223-6835, or by sending an email to compliance@cvhhh.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, CVHHH's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building



Central Vermont
Home Health & Hospice

Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at

<https://www.hhs.gov/ocr/complaints/index.html>.